


MoDOT PERFORMANCE HIGHLIGHTS

SAFETY


11% 
MORE
 ROADWAY FATALITIES
 THAN LAST YEAR




24% 
MORE
 EMPLOYEE-RECORDABLE
INCIDENTS

 **88%**
 SEAT BELT USE
IN 2021

SERVICE

 **80%**
 CUSTOMERS
 SATISFIED
 WITH MODOT
**CUSTOMER
 SERVICE**

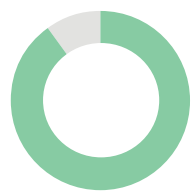
 **7.4%**
 INCREASE IN
 SOCIAL MEDIA
 FOLLOWERS

 RUSH
 HOUR
 TRAVEL TIMES
 KC:  **-2.9%**
 SL:  **0.3%**

 **98%**
 PROJECTS
 COMPLETED
ON TIME

STABILITY

 **14.3%**
 EMPLOYEE
 TURNOVER
 PROJECTED FOR FY22

 **90.6%**
 MAJOR
 HIGHWAYS
**IN GOOD
 CONDITION**

837 
 BRIDGES
 IN POOR
 CONDITION